

A

## Gym:

Opened from 6am to 11pm.



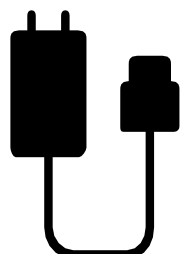
## Accessibility:

The LK Design Hotel offers accessibility in public areas and rooms for guests/clients with reduced mobility.



## Lost and found:

We advise you to store valuable items and documents in the safes provided in the rooms. If you forget anything at the hotel, please contact our team. Items will be kept for up to three (3) months, after which they will be donated. Perishable items are discarded immediately upon being found.



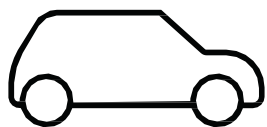
## Plug adapters:

Available for loan at the reception. An amount of one hundred Reais (R\$100.00) will be charged to the guest's account, which will be refunded upon return.



## Complimentary water:

2 bottles of water are provided in every room, placed on the desk for your convenience.



## Executive car rentals:

We recommend drivers with excellent service in the area. Please refer to our concierges.



## Amenities:

They are available in all rooms. Please contact our team if you need any additional items.



## Pets:

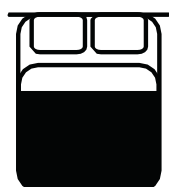
We accept small dogs (up to 10 kilos) upon prior request. The hotel offers a dog bed, pet pads, and food and water bowls for use during the stay. Pets are allowed in all categories except suites.

Please check with our team for pricing. It is mandatory to present an up-to-date vaccination card and sign the liability waiver.



## Air conditioning:

All rooms are equipped with air conditioning. Please consult our reception staff if you have any questions.



## Housekeeping services

Provided daily from 8 am to 4 pm.

Turn-down service: Offered in the Luxury Rooms, Junior Suite, and LK Suite. Every day starting at 6 pm.

B



## Luggage:

If you need to leave your luggage with us before check-in or after check-out, we have a luggage storage available for you.

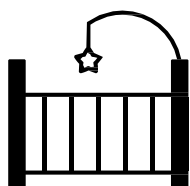


## Bar:

LK Café Bar: Opened daily from 11am to 12am.

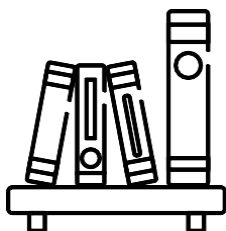
LK Pool Bar: Opened daily, except in adverse weather conditions.

From 10am to 10pm.



## Crib:

Available upon request and subject to availability.



## Library:

Open 24 hours a day, every day, on the ground floor.



## Bicycles for loan:

Available for loan for up to 2h, subject to availability. Please check with our reception or concierge team to schedule.

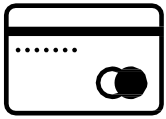
## TV Channels:

LK DESIGN HOTEL CHANNEL GUIDE	
N•	HOME
1.1	LK DESIGN
1.2	GLOBO
1.3	SBT
66.1	RAI ITALIA
66.2	EURO NEWS
66.3	RECORD NEWS
67.1	FRANCE 24
67.2	NHK WORLD
67.3	BAND
68.1	CNN INTERNACIONAL
68.2	DW ENGLISH
69.1	CNN BRASIL
69.2	BAND NEWS
70.1	JOVEM PAN NEWS
70.2	SPORTV
71.1	SPORTV 2
71.2	ESPN
72.1	ESPN 4
72.2	GNT
73.1	MULTISHOW
73.2	HOME & HEALTH
74.1	HISTORY
74.2	DISCOVERY
75.1	NAT GEO
75.2	ANIMAL PLANET
76.1	HBO
76.2	HBO EXTREME
77.1	TELECINE PREMIUM
77.2	TELECINE PIPOCA
78.1	TELECINE ACTION
78.2	MEGAPIX
79.1	TNT
79.2	CARTOON NETWORK
79.3	DISCOVERY KIDS
80.1	NICK
80.2	RECORD
80.3	REDE TV



## Nespresso Coffee Machine:

Available in all rooms.



## Accepted Cards:

We accept Visa, Mastercard, Elo, Diners and American Express cards.



## Health centers:

Please consult our reception staff for information.



## Electric kettle:

Available in Junior suites and LK suites.



## Check-in and Check-out

Check-in: Starting at 3pm.

Check-out: Until 12pm.



## Flat iron:

Available in LK suites.



## Slippers:

Complimentary in the following categories: Luxury Apartment, Junior Suites, and LK Suites.



## Concierge:

The Concierge team is available to assist you with city information and customizing your stay.



## Post Office:

Please consult our reception staff for information about nearby post offices.

D



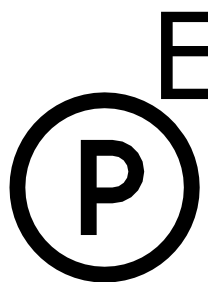
## Wake-up call:

Service available upon request at the reception.



## Handheld bidet:

Available in select rooms. Please contact our team for availability.



## Parking with valet service:

Payment is made directly at the kiosk outside reception.  
 Daily rate from 1pm to 1pm the following day: R\$59.00  
 Car: R\$59.00  
 Motorcycle: R\$25.00  
 Additional hour:  
 Car R\$15.00/hour up to 4 hours.  
 Motorcycle R\$5.00/hour up to 4 hours.  
 After the 4<sup>th</sup> hour, the full rate will apply.



## Pharmacies:

Please consult our reception staff for information.



## Smokers:

The LK Design Hotel is 100% smoke-free, and a fee equivalent to one additional night will be charged if the guest does not comply with this policy.  
 Ashtrays are available in the outdoor area near reception.



## Umbrellas:

Umbrellas are available for loan, subject to availability.  
 Contact our Reception team.



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## Internet:

Network: LK\_Design  
Password: lkhotel24



L

## Laundry:

Express laundry collection is available Monday to Friday until 10:30am.

\*Items are returned within 8 hours after collection.

Standard laundry service collection is available Monday to Friday until 3:30pm.

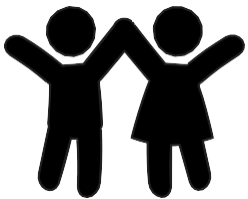
\*Items are returned within 24 hours after collection.

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## Minors:

According to Article 250 of Law 8.069, a valid ID (such as an RG or birth certificate) is required for minors under 18 years of age.

When minors are not accompanied by their parents or legal guardians, a signed and notarized authorization is required at check-in.



## Music:

Live music available from Wednesday to Saturday at the LK Café Bar.

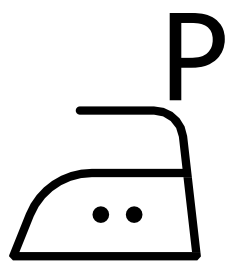
Please check with our team for the schedule.





## Do not disturb:

If you place the "do not disturb" sign on your door, no staff member will enter or knock, including housekeeping for room cleaning.



## Pressing service:

Iron and ironing board/steamer - available upon request and subject to availability.



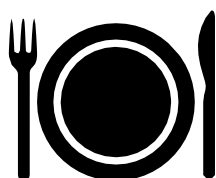
## Swimming Pool:

Opened from 6am to 11pm.

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## Osli Restaurant:

Breakfast: Monday to Friday, from 6:30am to 10am, on Saturdays, Sundays and holidays from 6:30am to 10:30am.



To fully enjoy our breakfast buffet, we recommend arriving between 6:30am and 9:00am.

Breakfast in-room:

Available during restaurant hours – R\$110.00 per person

Lunch: Monday to Friday, from 12pm to 3pm, on Saturdays, Sundays and holidays from 12:30pm to 3pm.

Dinner: From 7pm to 11pm

Room service: available 24hours (please check our special menu)

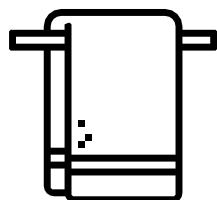
LK Pool Bar: Opened daily, weather permitting. From 10am to 10pm.

LK Café Bar: From 11am to 12am

Coffee Shop: From 11am to 6pm

## Bed and bath linens:

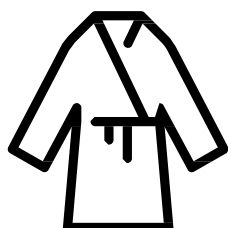
For use within the hotel only.



## Robes:

Available in the following categories:

Luxury Apartment, Junior Suites, and LK Suites



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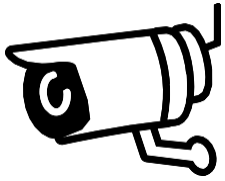
## Massage Rooms:



Available on the 1<sup>st</sup> floor.

Please consult our Reception team for the Treatment Menu and pricing.

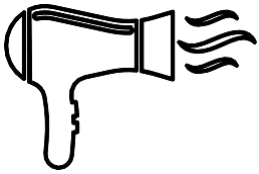
## CCTV System:



Our security cameras operate 24 hours a day.

The hotel is not responsible for personal belongings left in public areas.

## Hair dryer:



Available in all rooms.

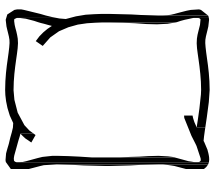
T

## Taxi:



If you need a taxi, our Reception team can help you.

## Pillow:



For your convenience, we offer special pillows upon request.

Exclusive service for the following categories: Apartment (Luxury, Junior Suites, and LK Suites).

- Latex – firmer, conforms to movement.
- Polyurethane – larger, firm, slightly soft, does not sink under the weight of the head
- Goose down – light and fluffy



## Pool towels:

We provide exclusive cooling towels for the pool. Made from a soft, flexible, and breathable material, the Cooling Towel can be used wet for a refreshing sensation or dry to absorb sweat from the body.



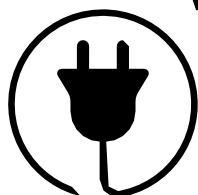
## Beach Towel:

We provide exclusive towels for the beach. Contact our Reception team for the loan.



## Tourism:

For tourist information, please consult our concierges.



## Voltage:

The hotel operates on 220V. If you need a transformer, please contact the reception.

Extension lines:

Reception: 9

Room Service: 5